## **HOW TO BOOK YOUR TRANSPORT**

1

Phone our TransitCare Community Flyer booking office on **1300 153 636**. Our team members are available to take your calls between 7.30 am and 5.00 pm. Please allow as much notice as possible when booking your trip. Bookings can be taken up to 10.00 am, the business day before you travel.

2

The TransitCare team member will need to know

- Your surname
- Address
- Day, date, time and where you are travelling to
- Whether you are travelling with a carer
- Whether you are using a mobility device (electric or manual wheelchair or a wheelie walker)

3

Carry the business card with you in your wallet in case you need to contact us while you are out.



**FOR BOOKINGS CALL 1300 153 636** 

