

Together

@TransitCare



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a message

FROM THE CEO



Welcome to the Summer Edition of TOGETHER Magazine.

As another year comes to an end and we enter the festive season, it is timely to reflect on the extremely busy year that was.

Senior Expos

We were busy in October celebrating Queensland National Seniors' Month with our clients and local community.

Our team participated in expos in Brisbane, Logan and on the Gold Coast and we spoke to thousands of seniors in these communities, telling them all about the wide range of services offered by TransitCare.

New Uniforms

You might notice that our drivers, staff and volunteers are now "kitted out" permanently in what was previously our Friday Fun Shirts. These shirts proved so popular with our clients when they were worn each Friday and gathered so many positive comments that we have now adopted them as our standard uniform across all areas.

New Areas

We have expanded our services to the Gold Coast and Mt Tamborine. We recently secured an office in Southport for our Gold Coast operations. Our Mt Tamborine services, in partnership with Transport and Main Roads, is delivering transport across the mountain and down to Helensvale and Beenleigh Stations. These services will continue to grow in 2024.

Home Care Services

Over the past 18 months, our Home Care Services have gone from strength to strength as we increase our service areas throughout Logan City. Packages include gardening, home maintenance, personal care, respite and domestic duties. Further information on how to register can be found in this magazine.

TransitCare Community Hub

Our TransitCare Community Hub is running at full capacity with clients enjoying many activities each day including arts and crafts, guest speakers and performers, armchair travel to many countries, bingo, brain games and much more. Our programme for the next three months can be found in this magazine.

Social Support Bus Trips

We have some great trips planned for 2024 for our local Social Support bus trips, Community Flyer Adventures, Men on the Move and Women who Wander. If you haven't yet taken part in one of our Community Flyer Adventures, look at our Calendar of Events and book yourself in for a trip.

Fun on the Run

Our Fun on the Run group travel programme is now well and truly up and running. Many senior groups have been on nearly 100 trips out and about in 2023. We are welcoming Retirement Villages, Probus Clubs, Men's Sheds, National Seniors, Senior Citizens Centres, Church groups, craft groups and others. Our wide range of day trips travel as far north as Noosa, as far south as Murwillumbah and west to Toowoomba and beyond, as well as trips to the Scenic Rim, Bribie Island, Redcliffe and around the local areas.

Welcome to our New Operations Manager

I'd like to welcome Natalie Richards who recently started as our new Operations Manager.

Natalie brings with her a wealth of experience and will assist in making some changes to support the day-to-day operations of the business.

Membership

Enclosed in this magazine is our annual membership letter, appealing for the funds which helps us to keep you on the move. Membership is voluntary and does not impact access to any of our clients in using our services. However, the fees do help to fund our organisation and assist us in providing our clients with the best possible service. As a member, clients are entitled to vote at the Annual General Meeting and are invited to client forums which help shape the direction of transport services for the future.

Merry Christmas!

I would like to thank all our team members for their efforts during 2023. On behalf of our TransitCare staff and volunteers, I would like to wish you all a very happy festive season.

Stay Safe and Merry Christmas!

Terry O'Toole

Chief Executive Officer

INTRODUCING OUR CONTACT CENTRE



We would like to introduce you to our Contact Centre team members. These are the helpful people that you speak to on a day-to-day basis for all your TransitCare needs.

Based in Brisbane, we service Brisbane South, Logan, Tamborine, the Gold Coast, Cairns, Townsville, Ayr, Charters Towers and surrounding areas.

We have grown our team substantially over the past six months, to enable us to service your needs more efficiently. Four team members look after all your onboarding and funding enquiries, with the remainder taking care of bookings, changes and cancellations.

We introduced our new phone system in June which has reduced our call wait times. We hope you have noticed the improvements.

With several new team members onboard, we appreciate your patience during their training phase.

We look forward to speaking with you all in 2024.

UPDATE FROM OUR FINANCE DEPARTMENT



We have recently become aware that TransitCare is again experiencing problems with our clients receiving a text message allegedly from us. The text message claims to be from TransitCare and that the client has unpaid trips. They then ask the client to click a link to pay.

We would just like to reinforce that the TransitCare Finance Team will never contact our clients for invoice payments via text message. For any matters relating to payments of invoices, TransitCare will either post a letter or telephone you directly.

If you do receive a text message from TransitCare regarding payments, please call Robyn Kleinschmidt (Finance Manager) on 07 3422 7900 or Email: robyn.kleinschmidt@transitcare.com.au to report this. We will then forward this on to our external IT Consultants for action.

The TransitCare Finance Team

HOME CARE SERVICES UPDATE

We will be running at skeleton staff over the Christmas period and will not be open or completing services on the public holidays.

If you are needing to change your times, dates or reschedule services, please contact Michelle (0439 150 914) as soon as possible. This will enable them to try and set up an alternative time and / or date for you during this period.

If you are needing extra services to enable you to do your Christmas shopping or attend special events, please call us and we will do our very best to assist.

If you are going away and need services cancelled, please let us know in advance so you are not charged (we require 24 hours' notice).



GOLD COAST UPDATE

We have had a steady influx of new clients wishing to travel with TransitCare since we first began trips in September, 2023. November and December saw our social support group bus trips commence, running every Monday to various Gold Coast locations for a delicious luncheon. From February, we will add in a ladies only and a men's only trip each month. We are hoping that you enjoy these as much as our clients in Brisbane enjoy them.

We are open over the Christmas / New Year period with the exception of public holidays, to ensure you can still get out!



Social Calendar - Gold Coast

Our monthly social calendar commenced in November 2023. Anyone interested in getting out and about, making new friends and having lunch are welcome. For further information call our office on 07 3422 7900. A referral for social support is required from My Aged Care. Note—bookings are limited.

DATE	DESCRIPTION AND DETAILS
MONDAY 15 JANUARY	LUNCH OUTING - Where: Bull n Barra, Club Beenleigh Time: 11.00 am – 1.00 pm Cost: \$10 includes return transport. Lunch at own cost.
MONDAY 22 JANUARY	LUNCH OUTING - Where: Canungra Hotel, Canungra Time: 11.00 am – 1.00 pm Cost: \$10 includes return transport. Lunch at own cost.
MONDAY 29 JANUARY	LUNCH OUTING - Where: Currumbin RSL Club, Currumbin Time: 11.00 am – 1.00 pm Cost: \$10 includes return transport. Lunch at own cost.
MONDAY 5 FEBRUARY	LUNCH OUTING - Where: Paradise Point Bowls Club Time: 11.00 am – 1.00 pm Cost: \$10 includes return transport. Lunch at own cost.
MONDAY 12 FEBRUARY	LUNCH OUTING - Where: Pacific Pines Tavern, Pacific Pines Time: 11.00 am – 1.00 pm Cost: \$10 includes return transport. Lunch at own cost.
THURSDAY 15 FEBRUARY	WOMEN WHO WANDER (LADIES ONLY) - for women who enjoy boutique shopping, fine dining, adventures and experiences. Where: Home of the Arts Gold Coast and lunch at Southport Yacht Club. Time: 10.00 am – 2.00 pm All-Inclusive Cost: \$60 includes return transport, morning tea and lunch.
MONDAY 19 FEBRUARY	LUNCH OUTING - Where: Tallebudgera Surf Club, Palm Beach Time: 11.00 am – 1.00 pm Cost: \$10 includes return transport. Lunch at own cost.
THURSDAY 22 FEBRUARY	MEN ON THE MOVE (MEN ONLY) - for blokes to meet a mate on a great day out! Where: Beenleigh Artisan Rum Distillery Tour and Tastings and lunch at the Sugar Creek Smoke House. Time: 10.00 am-.2.00 pm All-Inclusive Cost: \$60 includes return transport, lunch and one beverage.
MONDAY 26 FEBRUARY	LUNCH OUTING - Where: Boathouse Tavern, Coomera Time: 11.00 am – 1.00 pm Cost: \$10 includes return transport. Lunch at own cost.
MONDAY 4 MARCH	LUNCH OUTING - Where: Pimpama Tavern, Pimpama Time: 11.00 am – 1.00 pm Cost: \$10 includes return transport. Lunch at own cost.
MONDAY 11 MARCH	LUNCH OUTING - Where: Club Helensvale, Helensvale Time: 11.00 am – 1.00 pm Cost: \$10 includes return transport. Lunch at own cost.
THURSDAY 14 MARCH	WOMEN WHO WANDER (LADIES ONLY) - Where: Marine Village – Sanctuary Cove Time: 10.00 am-2.00 pm Cost: \$60 includes return transport, morning tea and lunch.
MONDAY 18 MARCH	LUNCH OUTING - Where: Broadbeach Bowls Club, Broadbeach Time: 11.00 am – 1.00 pm Cost: \$10 includes return transport. Lunch at own cost.
THURSDAY 21 MARCH	MEN ON THE MOVE (MEN ONLY) - Where: Gold Coast Motor Museum, Upper Coomera Time: 10.00 am-2.00 pm Cost: \$60 includes return transport, museum entry, one beverage and lunch.
MONDAY 25 MARCH	LUNCH OUTING - Where: Southport Surf Club, Main Beach Time: 11.00 am – 1.00 pm Cost: \$10 includes return transport. Lunch at own cost.

SIGN UP YOUR RETIREMENT VILLAGE OR CLUB FOR A GREAT DAY OUT!

Our Fun on the Run group travel programme is now well and truly up and running with over 30 different groups now on board and travelling out and about regularly in our 40-seater, air-conditioned coach. With nearly 100 trips completed in 2023, we are looking forward to a fabulous and fun filled 2024!

Retirement Villages, Probus Clubs, Men's Sheds, National Seniors, Senior Citizens Centres, Church groups, craft groups and others have been travelling with us as far north as Noosa, as far south as Murwillumbah and west to Toowoomba. They've also enjoyed trips to the Scenic Rim, Bribie Island, Redcliffe and around the local areas.

If you are interested in organising a day trip for your group, give our Contact Centre a call on 3422 7900 or email intake@transitcare.com.au and our representative will get back to you.



GROUP PRESENTATIONS AT YOUR VILLAGE OR CLUB

We offer guest speaking engagements at retirement villages, clubs and other groups. Our representative will come along to one of your regular resident or club meetings and talk to your group about the full range of services offered by TransitCare. If you would like to make a booking for a presentation, give our Contact Centre a call on 3422 7900 or email intake@transitcare.com.au.

IMPORTANT BUS TRIP INFORMATION

- A new process has been introduced for trip confirmations. Please confirm when you receive your SMS to ensure that your trip is not automatically cancelled.
- Trips that have pre-purchased tickets will incur a cancellation fee after the confirmation date unless a replacement person can be found.
- If you confirm your trip then wish to cancel, please phone the Contact Centre.
- Bus trips are for clients who have a high level of mobility and low-level support requirement. If you have concerns, please call to discuss.

Our Events Assistants, Dani and Anna, accompany you on trips and are the main point of contact. They are there to ensure that the day runs smoothly, that clients have a great time, and everyone stays safe. Our volunteers are there to support the Events Assistants and the varying needs of the clients. Please continue to send in your trip ideas as this helps us to provide activities for you all to enjoy. We look forward to seeing you about and about on in 2024!



Calendar OF events & activities

FEBRUARY

FEBRUARY COMMUNITY FLYER ADVENTURES (MINI)

BIRRUNGA GALLERY AND CAFE

Birrunga Gallery and Dining is an Indigenous art gallery, cafe, and bar which offers visitors multi-sensational experiences with authentic First Nations culture in the heart of Brisbane. Immerse in culture with one of our Importance of Place workshops, facilitated by Birrunga Wiradyuri. You will enjoy lunch at the ambient, in-house cafe, with a bush tucker/native ingredient menu - featuring kangaroo, emu, and crocodile.

FEBRUARY SOCIAL SUPPORT TRIPS

Below prices are not applicable for clients on Home Care Packages. Please call our team for a quote.

DESCRIPTION:

ANNERLEY: Discover hidden treasures at Vend Marketplace followed by lunch locally.

BRISBANE AIRPORT: Discover the history and secrets behind the Brisbane airport followed by lunch locally.

Cost is transport only. Lunch and activities at own cost.

DATE	HUB	ACTIVITY	COST
01-Feb	4	SOCIAL SUPPORT - Annerley	\$15
02-Feb	3	SOCIAL SUPPORT - Annerley	\$15
05-Feb	2	SOCIAL SUPPORT - Annerley	\$15
06-Feb	1	SOCIAL SUPPORT - Annerley	\$15
07-Feb	5	SOCIAL SUPPORT - Annerley	\$15
08-Feb	4	COMMUNITY FLYER ADVENTURE - Birrunga	\$60
09-Feb	3	COMMUNITY FLYER ADVENTURE - Birrunga	\$60
12-Feb	2	COMMUNITY FLYER ADVENTURE - Birrunga	\$60
13-Feb	1	COMMUNITY FLYER ADVENTURE - Birrunga	\$60
14-Feb	5	COMMUNITY FLYER ADVENTURE - Birrunga	\$60
15-Feb		WOMEN WHO WANDER - Devon Pixies High Tea. Devon Pixies holds a special place in the community as the first dedicated High Tea house in Logan . They are now located in the Kingston Butter Factory Precinct.	\$60
16-Feb	3	SOCIAL SUPPORT - Brisbane Airport	\$15
19-Feb	2	SOCIAL SUPPORT - Brisbane Airport	\$15
20-Feb	1	SOCIAL SUPPORT - Brisbane Airport	\$15
21-Feb	5	SOCIAL SUPPORT - Brisbane Airport	\$15
22-Feb	4	SOCIAL SUPPORT - Brisbane Airport	\$15
22-Feb		MEN ON THE MOVE - Police Museum and lunch locally.	\$50

MARCH

MARCH COMMUNITY FLYER ADVENTURES - (MINI)

COLEYVILLE EMU FARM AND HARRISVILLE HOTEL

Join us for a guided tour of Coleyville Emu Farm, Queensland's largest Emu Farm, and meet the breeders and makers of fabulous emu products to cure many ailments! We will then enjoy a pub lunch at the historic Royal Hotel - Harrisville.

MARCH SOCIAL SUPPORT TRIPS

Below prices are not applicable for clients on Home Care Packages. Please call our team for a quote.

DESCRIPTION:

DAISY HILL: Daisy Hill Koala Centre and lunch locally.

PADDINGTON: Do your Easter shopping at one of Brisbane's most renowned chocolate shops, Mayfield Chocolates and enjoy lunch locally.

Cost is transport only. Lunch and activities at own cost.

DATE	HUB	ACTIVITY	COST
01-Mar	3	SOCIAL SUPPORT - Daisy Hill	\$15
04-Mar	2	SOCIAL SUPPORT - Daisy Hill	\$15
05-Mar	1	SOCIAL SUPPORT - Daisy Hill	\$15
06-Mar	5	SOCIAL SUPPORT - Daisy Hill	\$15
07-Mar	4	SOCIAL SUPPORT - Daisy Hill	\$15
08-Mar	3	COMMUNITY FLYER ADVENTURE - Coleyville Emu Farm	\$60
11-Mar	2	COMMUNITY FLYER ADVENTURE - Coleyville Emu Farm	\$60
12-Mar	1	COMMUNITY FLYER ADVENTURE - Coleyville Emu Farm	\$60
13-Mar	5	COMMUNITY FLYER ADVENTURE - Coleyville Emu Farm	\$60
14-Mar	4	COMMUNITY FLYER ADVENTURE - Coleyville Emu Farm	\$60
15-Mar	3	SOCIAL SUPPORT - Paddington	\$15
18-Mar	2	SOCIAL SUPPORT - Paddington	\$15
19-Mar	1	SOCIAL SUPPORT - Paddington	\$15
20-Mar	5	SOCIAL SUPPORT - Paddington	\$15
21-Mar		WOMEN WHO WANDER - Kooroomba Vineyard and Lavender Farm and lunch locally. Kooroomba Vineyard and Lavender farm provides a southern France experience on the doorstep of Brisbane.	\$60
28-Mar	4	SOCIAL SUPPORT - Paddington	\$15
28-Mar		MEN ON THE MOVE - Sir Thomas Brisbane Planetarium and lunch locally.	\$50

TRANSITCARE TRAVEL HUBS 2023

Determine your travel hub based on the suburb list below, then refer to the Calendar of Events and Activities to find your travel date.

TRIP DAY				
MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY
AREA				
HUB 2	HUB 1	HUB 5	HUB 4	HUB 3
SUBURBS INCLUDED				
Alexandra Hills	Acacia Ridge	Annerley	Burbank	Beenleigh
Balmoral	Algester	Corinda	Camp Hill	Berrinba
Belmont	Archerfield	Doolandella	Capalaba	Bethania
Birkdale	Calamvale	Durack	Carbrook	Boronia Heights
Bulimba	Coopers Plains	Dutton Park	Coorparoo	Browns Plains
Cannon Hill	Eight Mile Plains	Ellen Grove	Cornubia	Crestmead
Carina	Greenslopes	Fairfield	Daisy Hill	Drewvale
Carina Heights	Holland Park	Forest Lake	Eagleby	Edens Landing
Carindale	Holland Park West	Graceville	East Brisbane	Forestdale
Chandler	Macgregor	Heathwood	Kangaroo Point	Greenbank
Cleveland	Mackenzie	Highgate Hill	Kuraby	Heritage Park
Gumdale	Mansfield	Inala	Loganholme	Hillcrest
Hawthorne	Mount Gravatt	Moorooka	Priestdale	Holmview
Hemmant	Mount Gravatt East	Oxley	Redland Bay	Karawatha
Lota	Nathan	Pallara	Rochedale	Kingston
Manly	Parkinson	Richlands	Rochedale South	Logan Central
Manly West	Robertson	Sherwood	Shailer Park	Logan Reserve
Morningside	Rocklea	South Brisbane	Slacks Creek	Logan Village
Murrarie	Runcorn	Tennyson	Springwood	Loganlea
Norman Park	Salisbury	West End	Stones Corner	Marsden
Ormiston	Stretton	Willawong	Tanah Merah	Meadowbrook
Seven Hills	Sunnybank	Woolloongabba	Underwood	Mount Warren Park
Thorneside	Sunnybank Hills	Yeerongpilly		Park Ridge
Tingalpa	Tarragindi	Yeronga		Park Ridge South
Wakerley	Upper Mount Gravatt			Regents Park
Wellington Point	Wellers Hill			Waterford
Wynnum	Wishart			Waterford West
Wynnum West				Windaroo
				Woodridge

TransitCare Community Hub

FOR LOGAN CLIENTS ONLY

Our new TransitCare Community Hub offers many exciting activities and social events.

Date: Monday to Friday

Time: 10.30 am to 2.30 pm.

Cost: All programmes \$15 per class (unless otherwise advertised), invoiced monthly. Cost includes door-to-door return transport, morning tea, lunch and all activities.

Bookings: Are essential! Please call Lisa on 3422 7961 or our Contact Centre on 3422 7900 to book your place.

ACTIVITIES

Monday – Crafty Group 10:30 am -2:30 pm	Tuesday – Social Circle 10:30 am -2:30 pm
Wednesday – Tai Chi & Brain Games (\$12.00) 1.00 pm - 3.00 pm	Thursday – no classes
	Friday – Art Group 10:30 am -2:30 pm



CALENDAR OF EVENTS

DATE	ACTIVITY
JANUARY	
16	Elvis Presley birthday party with Robbie Memphis
23	Australia Day celebrations. Wear your best Aussie colours.
30	Bingo Bonanza: The best fun you will have playing Bingo. Picture bingo, singing bingo, dice bingo, number bingo and other games too. Prizes galore!

FEBRUARY	
5	ARMCHAIR TRAVEL - Hawaii: Join in the Aloha spirit with the food, culture and beaches of Hawaii and add another stamp to your Transicare Passport. Come dressed in your best tropical gear or Hawaiian skirts and enjoy the delicious food of this tropical country.
21	Friendship Day celebrations with Linda Street and all things chocolate
27	Bingo Bonanza: The best fun you will have playing Bingo. Picture bingo, singing bingo, dice bingo, number bingo and other games too. Prizes galore!

MARCH	
5	International Women's Day with all things feminine
19	St Patrick's Day celebrations with Robbie Dunn
26	Bingo Bonanza: The best fun you will have playing Bingo. Picture bingo, singing bingo, dice bingo, number bingo and other games too. Prizes galore!

The last day for the Hub is Friday 15 December.

First day back for 2024 is Monday 15 January.



TOWNSVILLE UPDATE

Our Townsville clients have had fun in the past three months, getting out and about to Avenues Tavern, Bushland Beach Tavern, Stuart Hotel, Cowboys Leagues Club and Tom's Tavern.



Social Calendar - Townsville

Our weekly Drop-In is held at Riverside Gardens Community Centre every Thursday afternoon from 1.30 – 3.30, anyone interested in coming along to make some new friends, play some games and have afternoon, tea are welcome. For further information, please call our office.

DATE	DESCRIPTION AND DETAILS
MONDAY 5 FEBRUARY	MONTHLY MEMBERS' LUNCH Where: Bushland Beach Tavern, Bushland Beach Time: 11.00 am – 1.00 pm Cost: \$15 includes return transport. Lunch at own cost. <i>Raffles will be held.</i>
MONDAY 19 FEBRUARY	LUNCH OUTING Where: Stuart Hotel, Wulguru Time: 11.00 am – 1.00 pm Cost: \$15 includes return transport. Lunch at own cost. .
MONDAY 4 MARCH	MONTHLY MEMBERS' LUNCH Where: Kirwan Tavern, Kirwan Time: 11.00 am – 1.00 pm Cost: \$15 includes return transport. Lunch at own cost. <i>Raffles will be held.</i>
MONDAY 18 MARCH	LUNCH OUTING Where: Bohle Barn Time: 11.00 am – 1.00 pm Cost: \$15 includes return transport. Lunch at own cost.

MEET A MEMBER - Shirley Boyd

I was born Shirley Redshaw in Brisbane on 19 April 1948, with an older sister, Venetta. Mum was from Charters Towers and Dad came from Bundaberg. Mum and Dad met in Brisbane while working together at a factory, making hand grenades during WWII. After I was born the family loaded up their tabletop car we called "Gurtie" with all their worldly goods and moved to Charters Towers where my brother Raymond was born.

Mum and Dad got a 17-acre property about seven miles out of town. We had two creeks, three wells, one windmill and no electricity or town water. The first thing we had to do was to put in two tanks for rainwater for drinking, and another two tanks for well water for everything else. Before the rains, we had to clean out the rainwater tanks, which was hard work, but we loved it. We had a wood stove, a kero fridge and a petrol generator for lights and the wireless. We kept dogs, birds, horses, cows, pigs and chickens. I remember once, we'd been camping and suddenly I saw a wheel passing us, I told Dad, and sure enough, "Gurtie" had lost one. My brother and I went racing up the road to get it while Dad got ready to re-attach it.

We went to Richmond Hill State School, and my favourite subject was

sewing, and in particular, fancywork. When I was seven, I won prizes for my fancywork. In 1965 some of my work was entered into the Charters Towers show. I thought hand sewing was great and I was forever doing embroidery or cross-stitch of some sort. When Dad was at work, driving machinery for the Council, Mum taught me to sew on a pedal machine. Sadly, Dad was killed and after that I only went to Grade 7. My sister learned tap dancing with 'Dulcie and her Juniors' and I always went with her to practice and knew all the steps. The night before one concert, one of the girls got sick and Dulcie asked me to take her place. I loved my first time on stage.

When I was 14, I started work in the laundry at Mt Carmel College. I met and married John Boyd, who worked for TREB (Electricity Board). His family owned a farm in the area. I worked on the farm growing vegetables and grapes as well as tending all the animals. We had two children, Shane and Teresa. Unfortunately, Shane was born with congenital heart problems, which meant a lot of time spent in hospital.

When I left Mt Carmel I worked at Main Roads as a lollypop lady and loved working with the children. John and I separated, and I moved to



Atherton with the children.

While I was out one day the lollypop man had a heart attack near the school, so while everyone was looking after the chap, I got into my 'lollypop' mode and made sure all the children got safely across. The headmaster was very grateful and asked me to fill in until the man recovered.

We moved to Melbourne where we lived for 13 years and eventually I made my way back to North Qld and now live in Townsville. Sadly, my son, Shane passed away in 2009 from illness, but Teresa is still in Melbourne and works as a nurse.

I hope you enjoy reading my story and I'm very grateful to TransitCare for allowing me to make so many new friends

PUBLIC HOLIDAY CLOSURES 2023 / 2024

CHRISTMAS AND NEW YEAR

BRISBANE

TransitCare will be closed for business from 6.00 pm on Friday 22 December 2023 re-opening on Monday 8 January 2024 at 7.00 am. Any bookings for Monday 8 January 2024 must be booked before 10.00 am on Friday 22 December 2023.

TOWNSVILLE

Our Townsville office will close at 2.00 pm on Friday 22 December 2023, re-opening Monday 8 January 2024. During the Christmas period we will operate 10.00 am to 2.00 pm daily, except Christmas Day and all Sundays. Transport for travel during this time MUST be booked before 10.00 am on Friday 22 December 2023.

CAIRNS

Our Cairns office will close at 2.00 pm on Friday 22 December 2023 and re-open Monday 8 January 2024. Transport will be provided for dialysis patients only during the closure. Any bookings for Monday 8 January 2024 must be booked before 10.00 am on Friday 22 December 2023.



OUT AND ABOUT

Our clients have enjoyed many trips out and about these past three months. These include Summer Land Camel Farm, Gold Coast Home of the Arts, RAAF Amberley Aviation Heritage Centre, ArtVo at Robina, Fort Lytton National Park, Jacaranda Tours, Redlands Museum, Roma St Parklands, Mt Tamborine, Bribie Island, Redcliffe, a Gold Coast Canal Cruise, Boonah and many other fabulous destinations.



TransitCare

Connecting people to their communities

Contact us

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